

FELIPE PEREIRA COELHO MOURÃO

Junior Flutter Developer

Porto, Portugal | felipemourao.dev@gmail.com

linkedin.com/in/felipepcmourao | github.com/felipepcmourao

PROFILE

Junior Flutter developer with ten months of self-directed study, including a 71-hour Flutter Specialist bootcamp, and three hands-on projects built with Riverpod, Dio, Firestore, Hive and Clean Architecture/MVVM. Six years of international professional experience in customer service, sales and quality analysis across Ireland, the UAE and Portugal, with proven client-facing and analytical skills. Fluent in English (C2), legally authorised to work in Portugal, and open to relocation across the EU.

FEATURED PROJECTS

Luiz Laporta — tailoring storefront and booking app

In store review

Flutter, Dart, Riverpod, Dio, Firestore, MVVM · private repository, built with a partner

- Rebuilt the booking screens and added an interactive calendar, so choosing a location, a date and a time slot happens in one pass.
- Built catalogue filters and the componentisation behind them, plus the coupon feature at checkout and the bottom navigation.
- Integrated front-end features with backend infrastructure — Cloud Functions, database and payment gateway — built by a collaborator.
- Worked in a two-person team through GitHub issues and pull requests, with regular calls to align on technical decisions.

FilamentOS — 3D printing filament management app

In development

Flutter, Dart, Riverpod, Hive, Dio, Firestore · private repository, solo

- Tracks filament inventory, print jobs, and print success and failure rates.
- Financial reporting from usage data, with low-stock alerts.
- Currently focused on the backend ahead of a planned public release.

Condominium management app

In development

Flutter, Dart, Firebase · private repository, solo

- Fee tracking and account organisation for condominium buildings.
- Built on domain knowledge from interning in condominium accounting in Brasília — reconciling fees and organising the books for buildings across the city.

PROFESSIONAL EXPERIENCE

Sales Assistant

Jul 2025 – Jun 2026

HUGO BOSS (El Corte Inglés) — Porto, Portugal

- Guided customers through the full purchase journey in Portuguese and English, offering recommendations and addressing objections.
- Executed visual merchandising guidelines from headquarters for each seasonal campaign, adapting store layout to brand standards.
- Managed store organisation, including stockroom and drawer inventory.
- Coordinated garment alteration requests, ensuring accurate measurements and timely follow-up.

Real Estate Consultant

Jul 2024 – Jul 2025

Amber Star Luxury — Portugal

- Served national and international clients investing in the Portuguese property market.
- Sourced new listings through in-person and phone prospecting; managed relationships with property owners.
- Conducted viewings and closed four sales using company-provided leads.

Sous Chef (previously Kitchen Assistant)

Aug 2023 – May 2024

Must — Porto, Portugal

- Promoted from kitchen assistant to sous chef within a three-person kitchen preparing Portuguese cuisine.
- Handled the full range of kitchen tasks — preparation, cooking and plating — given the size of the team.

Customer Service Quality Analyst (Freelance, Remote)

May 2023 – Oct 2023

WG Group

- Analysed chat support statistics and reviewed full conversations to assess response volume and time, resolution rate, customer satisfaction, script compliance and service tone.
- Reported findings to leadership through structured reports, using Excel and the company's chat platform.

Customer Service Supervisor

May 2022 – Oct 2022

Locent Technology — Dubai, UAE

- Supervised a team of customer service agents, ensuring they were trained and equipped to handle customer interactions.
- Monitored team performance, gave feedback, and implemented improvement plans.
- Prepared reports on performance, customer feedback and service metrics for senior management.

EDUCATION

Flutter Specialist Bootcamp — Digital Innovation One (DIO)

71 hours · completed June 2026

BSc Accounting Sciences — University of Brasília (UnB), Brazil

Completed 2018

English Course — Direct English, Cork, Ireland

2019 – 2021 · Level C2 (CEFR)

TECHNICAL SKILLS

Languages & frameworks: Dart, Flutter

State management: Riverpod, Provider

Networking: Dio, HTTP

Local storage: Hive, Shared Preferences

Backend services: Firebase (Authentication, Cloud Firestore, Cloud Functions)

Architecture: Clean Architecture, MVVM

Version control: Git, GitHub — daily use, issue and pull request workflow

Tools: VS Code, Android Studio

LANGUAGES

Portuguese — Native · English — C2 (CEFR) · Spanish — A2 (CEFR)

ADDITIONAL INFORMATION

Work authorisation: residence permit, Portugal

Availability: open to relocation across the EU

Driving licence: Category B (Brazil; conversion to Portuguese licence pending)